



SPRING SYMPOSIUM

Strategies for Meaningful Change:

Looking at the Future of Healthcare with Hope

Wednesday, April 10, 2024, 9 am - 3 pm, Assumption University

SCHEDULE:

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| 9:00 – 9:45 AM | Check in, Refreshments and Networking |
| 9:50 - 10:00 AM | Welcome and Opening Remarks |
| 10:00 – 11:30 AM | Opening Keynote:
Learning from Patients and Improving Systems to
Prevent Diagnostic Errors

Gordon Schiff, MD
<i>General Internist, Associate Director of Brigham & Women's
Center for Patient Safety Research & Practice</i> |
| 11:45 – 1:15 PM | Lunch Buffet, Taylor Dining Hall |
| 1:30 - 3:00 PM | Afternoon Keynote:
Advancing Improvement through People and Purpose

Sandra Reddington
<i>Chief People Officer & Chief Strategy Deployment Officer,
Optum Massachusetts</i> |
| 3:00 PM | Closing Remarks |

Registration & Details:

www.mahealthcareadvocates.org/2024mahcasymposium